

ID Theft

Provides resolution services and connects you with a professional customer service representative, in the event of an identity theft occurrence. ID Theft Prevention provides members with helpful tips to deter identity theft.

How To Access This Benefit:

Call 1-866-522-6163, you will be connected to a Customer Care Consultant who can assist you in the event of an unfortunate occurrence and provide tips to help reduce the odds of becoming a victim of ID Theft.

Tax Hot line

This valuable service gives you unlimited phone calls and prompt, qualified advice on your tax issues, all year long. Our toll-free number directly connects to tax experts.

How To Access This Benefit:

Call the toll-free number at 1-800-924-3091. Call 9a.m. - 5p.m.

Central Time and have your membership number ready.

Auto Maintenance Discounts

As a member, you receive up to 10% off auto maintenance service items such as; brake service, tire and battery services and various other general auto maintenance. Select your center of choice and use the following codes:

Aamco: DJ0603

Alta Mere Window Tinting & Alarm Centers: AM-2003

Dr. Nicks: DN-2003

Jiffy Lube: DVD10

Maaco: DJ0103

Meineke: 01-2003

Milex Centers: MX-2003

Mr. Transmission: MT-2003

MultiState Transmissions: MS- 2003

Pep Boys: 80218678

Pro-Care: PC0805

Tire Kingdom, Merchant's Auto, Tire Centers and National Tire and Battery: 03-2004.

Roadside Assistance

24 Hour Toll-Free Emergency Roadside Dispatch Assistance. Members call 1-800-325-9028 and provide their membership number. Customer Service will contact the best priced Service Provider and dispatch that provider to the member's location. The customer must pay for the Service Provider directly for all expenses incurred at the time of the disablement.

Car Rental Discounts

Whether you are traveling or just in need of temporary transportation, call any of the car rental companies below and mention the corresponding code to compare rates:

Avis 1-800-331-1212
use the Avis Worldwide Discount #T001800

Hertz 1-800-654-3131
use the CDP# 1609824

Free Hertz Gold membership to apply on-line go to <http://bapmember.hertz.com> and click on enrolled accounts (U.S.) and click on fee-waived Hertz #1 Club Gold Application, enter the CDP# 1609824 and Pin-Code is bapgold.

National 1-800-CAR-RENT
use the ID# 5002210

Budget 1-800-527-0700
use BCD# 866200

Alamo 1-800-GOALAMO
use the ID# 7011274

Hotel Savings

When traveling for business or pleasure, be sure to call and compare the room costs offered through this service, using code 64713.

Ramada 1-800-462-8035

Travelodge 1-800-545-5545

Amerihost 1-800-996-2087

Wingate 1-877-202-8814

Days Inn 1-800-268-2195

Knights Inn 1-800-682-1071

Howard Johnson 1-800-769-0939

Amusement Park Savings

Do you plan on visiting an amusement park on your next vacation? Simply visit www.adventureclubonline.com and enroll with code 69801 for member benefits at Seaworld in Orlando, FL, San Diego, CA and San Antonio, TX, Busch Gardens in Tampa Bay, FL and Williamsburg, VA and for Adventure Island, Water County and Sesame Place!

Movie ticket Discounts

Call 1-800-290-5158 to order tickets (minimum 6 per order) at savings of 20% or more, and we will mail the tickets to you. This feature can be used at the following theaters: AMC, Loews & Regal, Edwards

Magazine and Subscription Savings

Enjoy the convenience & savings of a magazine delivered to your home! Receive 30% off most magazine orders by calling 1-888-ALL-MAGS using code uhpoa30 or 30% off most magazine orders at www.magazinepromotion.com/index.php?affid=uhpoa using code uhpoa30.

Floral Discount

Special occasions warrant beautiful floral arrangements! Before ordering flowers, be sure to compare costs using your member code at FTD and American Blooms Receive 15% off all orders at FTD.com - www.ftd.com/membersonly using code 10835. Also receive 15% off all orders at 1-800-SEND-FTD using member code 10835. Call 1-888-399-1700 using member code "dividend" or visit www.bloomstoday.com to save at Blooms Today.

Moving and Storage Discount

Call to compare prices for moving and storage needs. Suddath Moving & Storage Co. - up to 60% savings. Call 1-888-614-7271 using code 102655

Tradesman Referral

24 hours a day, 7 days a week this service matches you to pre-screened and customer rated pros for home improvement, maintenance and repair needs. Call 1-866-849-1118 to locate repair professionals. You get a \$750 service guarantee and monthly tips and advice!

This discount program is *not* a health insurance policy and is *not* intended as a substitute for insurance. The program provides for discounts on health services from participating providers, and the range of the discounts will vary depending on the type of provider and the health services received. The program does not make payments to providers of health care services. Members are required to pay for all health care services, but will receive a discount from contracted providers.

This program is administered by:

Patriot Health Florida, Inc.
160 Eileen Way
Syosset, NY 11791
1-800-292-3797

To obtain additional information and an up-to-date list of contracted providers by name, city, state, and specialty in your service area, you may call a Customer Care Consultant at 1-800-292-3797 or go to www.patriothealth.com/corrections.

D-101-041607

Corrections USA

Premier Plus Plan

As a Benefit of Membership



PATRIOT
Health



Welcome to Patriot Health!

We are here to assist you with any questions or inquiries you might have when utilizing the benefits described throughout this instructional booklet.

Here at Patriot Health, we pride ourselves on our outstanding customer service. That's why our dedicated team of Customer Care Consultants (CCC) is always willing to go the extra mile to help someone in need of assistance.

Please refer to this booklet for full details on all benefits and always call your Customer Care Consultant before accessing any of these benefits with any questions you may have at 1-800-290 - 5158 from 9:00 a.m. through 7:00 p.m. EST.

Description of Benefits

Tiered Dental

Tier 1: Members receive a no charge exam and full set of x-rays in conjunction with a paid annual cleaning, and follow a fee schedule of fixed payments for many procedures at select participating practitioners around the country. Fixed schedule procedure rate savings are 25%-60% on dental care compared to American Dental Association Survey off usual and customary fees.*

Tier 2: In the event a Tier 1 provider is not available in a given area, a secondary schedule participating dentist may be available at some of the lowest rates of any national dental network.

Tier 3: In the event dentists are not available on Tiers 1 and 2, an additional layer of participating providers is then made available for a total of over 60,000 participating providers nationwide.

How to Access This Benefit:

- 1) Call 800-290-5158, to locate a provider near you.
- 2) Call to make an appointment. If you are visiting a Tier 1 or Tier 2 dentist, be sure to mention that your membership has access to the Dental Directory Services, “DDS” dental network. If a Tier 1 and Tier 2 dentist is not available in your area please call 800- 290-5158 for instructions on how to access a Tier 3 participating dentist where available.
- 3) Present your membership card each time you visit your dentist’s office. Your dentist may call the provider or Customer Care Consultant service number to confirm eligibility.
- 4) Pay your dentist your special member rates directly, and enjoy the savings!**

*Source: American Dental Association, Survey Center, 2005 Survey.

** There is no payment to the dentist from the plan, member pays doctor reduced fee.

NOTE: Network providers may NOT be available in certain areas

Tiered Vision

Tier 1 & Tier 2: At select participating vision outlets, a no charge eye glass vision exam is available once annually.* Members also receive contracted rates consisting of 10% to 50% off on lenses, frames, contacts, non-prescription sunglasses, vision correction surgeries and more at near 14,000 participating providers.

How To Access This Benefit:

- 1) Call 1-800-290-5158, to locate a participating provider near you.
- 2) Visit your selected participating location, present your membership card and no-charge vision exam coupon if applicable, upon arrival at your eye care provider.
- 3) Pay your provider directly at the time of service at our discounted member rate.

*No charge exam for Tier 1 providers only. Coupon may be required

NOTE: Network providers may NOT be available in certain areas

Tiered Chiropractic

Tier 1: Save 20% to 50% at Participating Providers in your area. Many people are turning to alternative methods of health care. Today, millions of people choose chiropractic care, the largest drug-free health care profession in this country.

Tier 2: Save 5% to 20% at our large network of participating providers. In the event a Tier 1 chiropractor is not available in your area, a secondary schedule participating provider will be presented to you.

How To Access This Benefit:

- 1) Call 1-800-290-5158 to locate a provider in your area.
- 2) Call the office to make an appointment. If you are visiting a chiropractor, be sure to identify yourself as a UCP (United Chiropractic Program) member.
- 3) Present your membership card each time you visit your chiropractic office. Your chiropractor may call the Customer Care Consultant number, 1-800-290-5158, to confirm eligibility.
- 4) Pay your chiropractor at our special member rates directly, and enjoy the savings!

NOTE: Network providers may NOT be available in certain areas.

Family Counseling

You and your immediate family members have unlimited access to a master’s level therapist via a toll-free number. All counselors have been specially trained to offer prompt, confidential counseling to help you and your immediate family members deal with and overcome the problems that they may encounter every day.

How To Access This Benefit:

- 1) Call 1-800-531-0200.
- 2) A therapist will answer the telephone to immediately help you with your problems.

Nurse Care Hot line

Toll-free, confidential access to registered nurses 24 hours a day, 365 days a year is provided for all members. Information regarding; the treatment of common illnesses, what to expect during medical testing, diagnostic and surgical procedures, recently diagnosed medical conditions and prescription and over the counter medication information.

How to Access This Benefit:

Simply call 1-877-541-9189. A registered nurse will ask for basic information including your name, age, phone number and membership information. He/She will then answer your questions, provide information and explanations, or guide and counsel you regarding your health care issues.

Access to the Audio Library of Health Direct Information:

If you want to listen to any library message just inform the nurse of the topic you are interested in.

Holistic Care

A concierge type service helps members locate holistic providers in their with 20% savings off the usual and customary fees. There are no limits on the number of visits. Some practitioner disciplines include: Massage Therapists, Dieticians, and Naturopathic Providers.

How To Access This Benefit:

- 1) Call 1-800-290-5158 to locate a participating provider.
- 2) Request your desired discipline.

- 3) A Customer Care Consultant will locate a provider and contact you with their location and phone number.
- 4) Call to schedule an appointment and enjoy your therapy and savings.

NOTE: Network providers may NOT be available in certain areas

Hearing Care

No charge for hearing screenings and a 15% discount is available to members on hearing aides at over 1,200 Beltone locations. Patients under the age of 18 must provide a physician’s authorization to receive tests or treatment. Some locations are not equipped to handle small children. Members also receive from 20% to 50% off audiology and hearing aide services at over 1,400 participating HearPO providers.

How To Access This Benefit:

- 1) Call a Customer Care Consultant at 1-800-290-5158 or go to www.patriohealth.com for provider locations near you.
- 2) For BELTONE PROVIDERS: Call 1-800-BELTONE to confirm provider participation prior to making your first appointment.
- 3) Call the participating Beltone provider in your area to set up an appointment. Be sure to show your card to the provider at the time of service to receive your special member pricing.
- 4) For HEARPO PROVIDERS: Call 1-800-HEARING, Monday through Friday 9:00a.m. - 6:00p.m. Central Time for a brochure to be mailed to you. You will be called in 7 to 10 days for a detailed case history of the hearing problem.

E-Wellness

Members will receive daily wellness articles, individual home fitness programs, assessment calculators, disease prevention studies, health tips, guidance on nutrition, weight loss and exercise as well as additional links to other professional sites and a member forum.

How To Access This Benefit:

- 1) Visit myewellness.com and click on New Member, or call 1-800-290-5158 to access the benefit.
- 2) Enter your membership information.
- 3) Once inside myewellness.com.... Click on **e-Health** to receive daily updated articles and tips on health and wellness.

Click on **e-Workout** to take a self-assessment test and get a fitness program based on your own personal goals. Try out the fitness calculators to track your results and learn about the fundamental ingredients of a successful wellness program from professionals.

Elder Care

Members save from 10% to 25% on home health aides, nursing homes, assisted living facilities, Alzheimer’s special care units, and respite care facilities. Savings are also available on geriatric care management services such as telephone check-in, elder assessments and care programs. Geriatric care managers are skilled professionals who are qualified at advising families and coordinating care for the elderly.

How To Access This Benefit:

- 1) Call toll-free at 1-877-275-1010, and mention the group account #101.
- 2) A Customer Care Consultant will guide you through the access instructions based on services needed by your family.

Diabetic Supplies

Members save from 10% to 60% on Diabetic Supplies. A convenient service for members with diabetes. This program provides special member pricing on most diabetic supplies. Discounts are available on test strips, meters, insulin, syringes and lancing devices.

How To Access This Benefit:

- 1) Call a Customer Care Consultant at 1-800-290-5158.
- 2) Pick which plan is best for you.
- 3) Set up an account with a Customer Care Consultant.
- 4) Then sit back and enjoy your supplies shipped to your door.

Medical Records Software

This software organizes your family health, financial and personal possessions records in a straight forward way. Save time when changing doctors by printing medical history with a mouse click.

How To Access This Benefit:

- 1) Go to www.patriohealth.com/fk and download the family keys software.
- 2) Enter your personal information in any and all sections of the software as indicated.
- 3) Re-open the downloaded software to make any changes, or to add any information.
- 4) Use the software to retrieve important information you have stored.

Fitness

Members receive 10% to 50% off membership dues (thru the global fitness toll free enrollment number) at over 1,500 participating locations nationwide. Locations include many franchises of Gold’s Gym, Bally’s Fitness, Curves for Women and other chains, as well as independent fitness clubs.

How to Access this benefit:

- 1) Call 1-800-294-1500 or log in at www.globalfit.com.
- 2) Select a facility near you and enroll in the participating center of your choice. You must call the toll free number above to enroll at any participating location or log on to www.globalfit.com and click Patriot Health. Benefits are only available at time of enrollment.
- 3) Your fitness club member card will be sent directly to you by mail.
- 4) Visit the club you joined, present your membership card and enjoy better health and the savings.

Legal Premium

Provides unlimited telephone consultations per year (1 per legal matter). Also provides one 1/2 hour office consultation (1 per legal matter), unlimited online consultations (where available) with a local attorney.

How to Access This Benefit:

- 1) Call 1-800-562-2929, ext # 4 Mon-Fri: 8a.m.-8:30p.m. EST.
- 2) Identify yourself as a Patriot member and provide the representative with your Patriot membership ID Number printed on your ID Card.
- 3) The representative will evaluate your case and provide you with the telephone number of the Plan Attorney most convenient to you and your location. You pay the attorney directly.